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Public Comments on Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities: Structure and Practices of the Video Relay Service Program:=====

Title: Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities: Structure and Practices of the Video Relay Service Program

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Comment: CG Docket Nos. 03-123 and 10-51

Hello....I am a deaf person who uses Video Relay Services (VRS) for my communication with hearing people. VRS is a communication tool I use every day.

I have just heard about the Federal Communication Commission's (FCC's) recent proposals to make change to the structure and practices of the Video Relay Service (VRS) program and on compensation rates for VRS providers. I have to come out here and speak my mind on this matter: please do not take away our right to choose the VRS provider, do not require us to go to local stores to buy our own equipments...some of us may not be able to understand how to set up and maintenance our equipments. And what's more, if we buy equipments from local stores, there is strong possibility that they are NOT Deaf-friendly and does not adapt well to our ASL needs. Do not cut rates that might result in poor quality and long waiting periods for the next available operators,

What we have right now, we are happy with VRS providers as they are now. Please don't change anything to VRS providers, and also don't make us have to struggle with unfamiliar equipments if we were forced to buy them from local stores.

Please fulfill the promises of the ADA! I want functional equivalency. I want choices - in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Thank you for listening!

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